

PRODUCT WARRANTY

A: 38 Yale Dr, Epping Vic 3076

P: (03)9408-3418

W: pdsgaragedoors.com.au



WARRANTY AGAINST DEFECTS

PDS Garage Doors and its successors and assigns ("PDS") provides the following limited warranty against defects.

WHAT THIS WARRANTY RELATES TO garage door and hardware is covered by a 12 month warranty from the date of installation subject to correct use and maintenance. Warranty will be void if the door is serviced by an unqualified service technician or by any person other than PDS Garage Doors during the 12 month warranty period. Cladding and defects caused by incorrect application of cladding not supplied and installed by PDS is not covered by this warranty. Defects relating to varying heights and levels of garage and driveway concrete are not covered by this warranty.

COLORBOND AND COLOURED STEEL FINISH DOORS Your colorbond steel door has been pre-painted with a silicone modified polyester formulation, which is one of the best paint films available today. However good a product may be, all exposed surfaces require some attention to guard against corrosion and any other harmful atmospheric effects. Washing the door with clean water and a cloth every 6 months is recommended. More frequent washing is advised in salty or industrial fallout areas.

CEDAR AND PLY FINISH DOORS Your cedar or ply clad door has been coated with a temporary timber protectant product. This is a temporary product that provides protection for 14 days. It is the responsibility of the owner to ensure that your door is sealed/painted with a quality product to maintain the appearance of the door.

NOTE: DO NOT WASH THE AUTOMATIC OPENER, IT WILL VOID THE WARRANTY AND COULD CAUSE ELECTROCUTION.

REGULAR MAINTENANCE REQUIRED PDS Garage Doors recommends that you check the operation of your door at least every three to six months (more regularly in extreme environments or frequent use). The effort required to manually open and to manually close the door should be about the same (if door has an automatic opener, put into manual mode before testing door).

NOTE: IF CORRECT MAINTENANCE & SERVICING ARE NOT CARRIED OUT, WARRANTY MAY BE VOID.

- Lubrication - every 3-6 months
- Guide Tracks: (Rolling Doors) Clean the internal sections of the guide tracks with silicone spray. Polish vigorously to achieve a smooth, dirt and moisture resistant surface, allowing the Nylofelt to glide more easily. **DO NOT USE GREASE OR OIL ON THE GUIDE TRACKS.** (Sectional Doors) Should be cleaned as per rolling door instructions, but do not require polishing of the internal guide tracks.
- Steel Hinges: (If fitted) Sparingly lubricate with silicone spray or lithium grease. Also lubricate wheel to axle bearings.
- Plastic Hinges: No lubrication is generally required, however silicon spray may be used if necessary.
- Springs: (Where accessible). Wipe over with an oily rag.
- Locks: Your lock does not require special maintenance, however if the key becomes stiff, a spray lubricant such as RP7 is recommended. Do not grease the lock.
- Opener Chain: Lubricate with silicone spray.

WHAT PDS WILL DO TO HONOUR THE WARRANTY PDS will repair or replace any defects to their full extent. Any works required to be completed in addition to fixing the Defect are the responsibility of the Client.

WHAT THE CLIENT MUST DO TO CLAIM THE WARRANTY To claim the benefit of the warranty, the Client will need to: (a) present the defective Goods/Services to PDS for inspection, including inspection for defective workmanship, or otherwise provide evidence of the claimed Defect; and (b) provide evidence of proof of purchase upon request by PDS. The claim may be made in person, or the claim may be sent to the address listed on this form, including the particulars required in this document

DURATION OF WARRANTY This warranty will cease from the date that is 12 months after the Client takes delivery of the Goods/Services. If a Defect does not materialise in the Goods/Services prior to 12 months after the date of delivery, PDS

will have no liability to the Client under this Warranty Against Defects and the Client releases PDS from all claims for loss or damage in any way connected with the Goods/Services from that date.

RESPONSIBILITY FOR COSTS OF CLAIM PDS is responsible for the costs directly associated with repairing the Defect only. Any works required to be completed which are in addition to those directly related to rectification of a Defect, will be at the cost of the Client.

RIGHTS AT LAW The benefits given to the Client under this warranty are in addition to other rights and remedies of the Client at law in relation to the Goods/Services.